



SAFETY RECALL NOTICE

Dear Retailer,

J&B Importers, Inc. is working with the U.S. Consumer Product Safety Commission to voluntarily recall specific batches of the Origin8 F1, F3, and F7 folding bikes. These bicycles were manufactured between August 2012 and October 2015 and sold between \$370 and \$480 USD. The frame on these folding bicycles can break, posing a fall hazard. J&B will provide a free replacement for any bicycle included in this recall.

MODELS INCLUDED IN THIS RECALL

Origin8 F1



Origin8 F3



Origin8 F7



How to check for recalled product

Locate the serial number on the upper left side of the bottom bracket shell and compare to the list below to determine if your customer has a bicycle that is part of the recall. If the serial number is within one of the ranges identified the bicycle is part of the recall and J&B will replace the bicycle.



F1 Model

Serial number range:	B0470373 - B0470459 B181460001 - B181460100 B13223229 - B13223374
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F3 Model

Serial number range:	B181460101 - B181460200 B0470460 - B0470580 B130170001 - B130170147 B181404945 - B181405079
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F7 Model

Serial number range:	B181460201 - B181460320 B0470581 - B0470746 B130170148 - B130170279 B13223375 - B13223510 B181405080 - B181405255
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J&B Importers, Inc. • Company Headquarters

P.O. Box 161859, Miami, Florida 33116-1859 • Phone: (305) 238-1866 • Fax: (305) 235-8056 • WWW.JBI.BIKE

JBI.BIKE



WHAT YOU NEED TO DO

1. Contact your customer and inform them to immediately stop riding the bicycle until it can be determined if their unit is part of the recall.
 - a. We will also post recall notices on our Origin8 web and social media sites to aid awareness of this recall.
 - b. Please include the attached **consumer letter** if you choose to contact your customer by mail.
 - c. Please post the included **recall notice** poster in a prominent location near your registers for at least 120 days.
2. Ask your customer to return to the store with the bicycle for a free inspection. If they have a bicycle affected by the recall let them know that it will be replaced with a new bike free of charge. Origin8 has discontinued all folding bike models affected by the recall so J&B will provide a folding bike replacement from our Sun Bicycles line. They feature the same component spec as the Origin8 models with an improved frame design.
 - a. If your customer has an Origin8 F1 it will be replaced with a Sun Shortcut SC1 (Matte Black)
 - b. If your customer has an Origin8 F3 it will be replaced with a Sun Shortcut SC3 (Metallic Blue)
 - c. If your customer has an Origin8 F7 it will be replaced with a Sun Shortcut SC7 (Slate Grey)
3. Call J&B in Miami, FL and let the operator know you are reaching out in regards to the folding bike recall. You will be connected to a member of our support group who will document the call and arrange for a new bicycle to be shipped to your store. We can be contacted at (800)666-5000 from 9AM to 6PM ET Monday through Friday.
 - a. Your account will be charged standard wholesale pricing upon release of the replacement unit. We will credit the full amount back to your account upon completion of the recall procedures outlined in this document.
4. Retrieve the affected unit, assemble the new bicycle, and deliver it to your customer. He or she must return the old bike to you before they receive a new one free of charge.
5. Destroy the affected unit. **(The defective bicycle can't be resold)**
 - a. Remove crank set and cut the BB shell from the rest of the frame using a hack saw or other specialty tool.
 - b. Use the call tag included with the new bicycle and send the BB shell to this address.

J&B Importers, Inc
Attn. Folding Bike Recall
11925 SW 128th Street
Miami, FL 33186
 - c. J&B will issue a credit for the the bike and \$30 for labor.
6. Any questions, including any questions a consumer may have can be directed to our Customer Support Group.
 - a. Phone: (800) 666-5000 from 9 a.m. to 6 p.m. EST Monday through Friday
 - b. Email: info@origin8.bike
 - c. Web: www.origin8.bike (Click support from the main menu)

Sincerely,
Customer Support Group
J&B Importers, Inc.



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